

Accelerating Digital Transformation in the Cloud

One of the largest financial institutions in Central America, this organization has a presence in four countries. They were the first bank in the region to operate from an external (outsourced) datacenter infrastructure, taking an innovative approach to technology by migrating their Core Banking Solution (Temenos®) to another vendor in 2011. Their IT infrastructure is a complex, hybrid setup including Power P and x86 architectures.

Challenge

Their challenges included an expansion to Nicaragua, where they took over operations from another bank. Another issue was the consolidation of their data infrastructure and simplification of management. They also needed to optimize application performance and accelerate incident response times while reducing overall costs.

Solution

They were able to successfully tackle these challenges thanks to a customized suite of solutions that included a hosted private cloud environment at our datacenter in Curaçao. We offered mission-critical app hosting with more than 235 managed compute instances and hybrid cloud architecture and capabilities. Our expert team facilitated a seamless migration that lasted just three months, guaranteeing support through our state-of-the-art Customer Service Center (CSC) and offering a dedicated service manager to ensure timely responses and guidance throughout.



Data consolidation and operational efficiency success through hybrid cloud architecture.

Our private cloud migration project offered such a great experience that they launched a company-wide datacenter consolidation process, ultimately awarding the bid to Liberty Networks. We then took the other three operations to our public cloud environment in a multi-datacenter setup, an exercise that we completed in less than 12 months based on a gradual deployment model that helped ensure scalability and support.

Liberty Networks now manages their production environments and business continuity in two countries and we have enabled them to securely develop, deploy and manage a unified online banking and mobile banking solutions for all entities, increasing efficiency and agility.